Collaboration & Partnerships

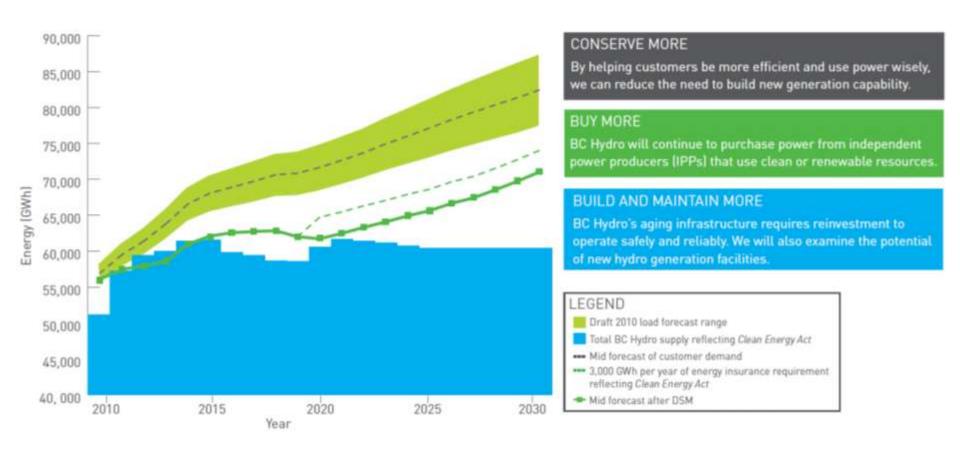
A Strategy to Advance DSM

Lisa Coltart
Executive Director, Power Smart and Customer Care
BC Hydro

November, 2011



BC HYDRO'S ELECTRICITY GAP BC Hydro's Supply and Demand Outlook



^{*} Special Direction 10 (SD 10) to BCUC requires BC Hydro to achieve electricity self-sufficiency by 2016 and each year thereafter solely from electricity generating facilities within B.C. As a result, BC Hydro has removed the 2,500 GWh/yr of non-firm energy/market allowance from its resource stack effective F2017.



There are many drivers for Collaboration

- Customer Service
- Market Access
- Market Penetration
- Shared Offer
- Leverage Cost +/or Brand
- Share Knowledge
- Build Capacity
- Influence Decisions.....



Collaboration comes in many forms

- > Formal and structured / informal
- Partner types
- > Time specific vs. continuous
- > Single, networked, multi-dimension
- ➤ Individual to market impact



Types of Business Sectors



Examples of BCH Partners



UBC – BC Hydro MOU





a place of mind

Build on shared values of both organizations

- Commitment to sustainability
- Creating a "culture of conservation"
- Serving British Columbians

Strategic Collaboration

 MOU represents an evolution from "tactical" projects to a more holistic, strategic relationship



Value of MOU with UBC



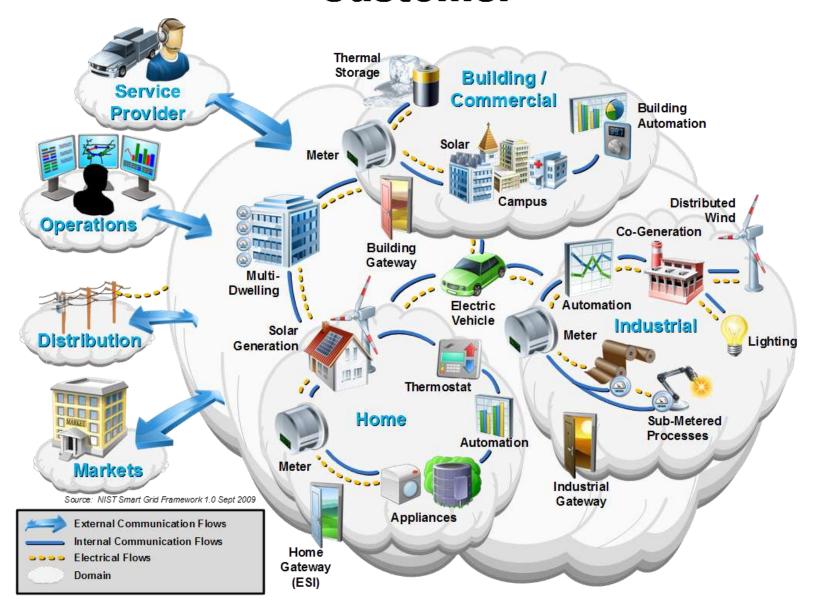
Lessons

- Takes time
- Understand needs yours and partners'
- Be clear on objectives
- Values and interests need to be aligned
- Assessment of fit strategic, culture, resources
- Many ways to structure
- Pick quick wins, build from there
- Needs management and measurement
- Can't always tell winners from losers
- Not static, must evolve or die
- Have an exit strategy





Customer



Exchange and Nursure ideas adouble Action Commect Interests Share Knowled y and Research

Thank you

